

END USER PACKAGE

SETUP GUIDE
MAGICENDPOINT



March 2024

 **WINMAGIC**[®]

Authenticate. Encrypt. **Achieve.**

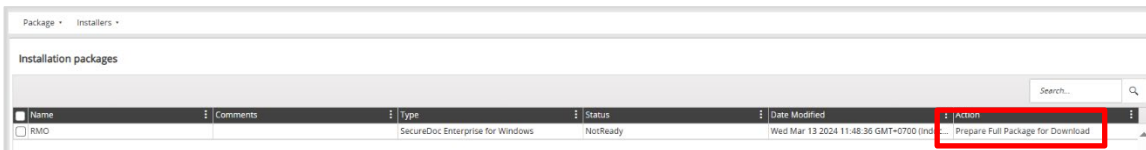
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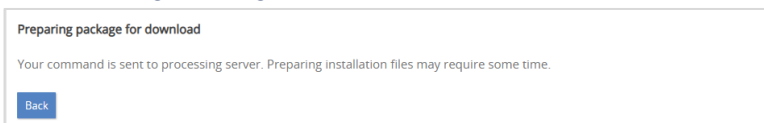
Download packages

These instructions outline how to download the packages from the SecureDoc Enterprise Server in your browser.

1. Go to the “Installation packages” page of the [SecureDoc Enterprise Server console](#).
2. Click the **Prepare Full Package for Download** link in the “Action” column.

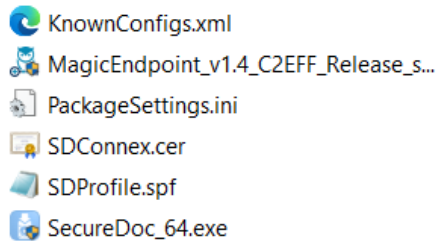


A “Preparing package for download” window will appear:



3. Click **Back**.
A “Download” link will appear in the “Action” tab in place of the “Prepare Full Package for Download” link.
4. Click the **Download** link.
The .zip folder will download (e.g., RMO.zip).
5. Unzip the folder in your Windows file browser.
There will be three files in the folder:
 - PackageSettings.ini
 - SDProfile.spf
 - SDConnex.cer
6. Download and copy SecureDoc and MagicEndpoint installers to the package:
 - a. Navigate to **Installation Packages** in the left-side menu of the SecureDoc Enterprise Server console.
 - b. Click the “Installers” dropdown and select **SecureDoc x64**.
The SecureDoc installation package will download.
 - c. Click the “Installers” dropdown and select **MagicEndpoint**.
The MagicEndpoint installation package will download.
 - d. Copy the two installers into the unzipped folder.
 - e. Download the KnownConfigs.xml at this URL:
<https://downloads.winmagic.info/Tools/KnownConfigs.xml>
 - f. Copy the KnownConfigs.xml file to the unzipped folder.

Your unzipped folder should have the following files:



The Admin is responsible for sending these packages to the users. WinMagic recommends one of the following methods:

- Third-party deployment software (e.g., SCCM, Intune) to push these packages to the end user's computers
- A shared network folder to share these packages with end users
- Uploaded folder with the installation packages shared via a download link to the end users
- Copy the installation packages to a USB and give the USB to the end user

Deploy package

Install SecureDoc

1. Right-click the SecureDoc_64.exe file and select “Run as administrator.”
A prompt to “Run as administrator” will appear.
2. Click **Yes**.
3. Enter a valid email address in the “E-mail” field.

SecureDoc Registration Form

User Information

User ID:

First Name:

Last Name:

Phone:

E-mail:

Computer Information

Computer ID:

Serial Number:

Manufacturer:

Model:

Location:

Property Tag:

Keyfile Information

Key ID:

Description:

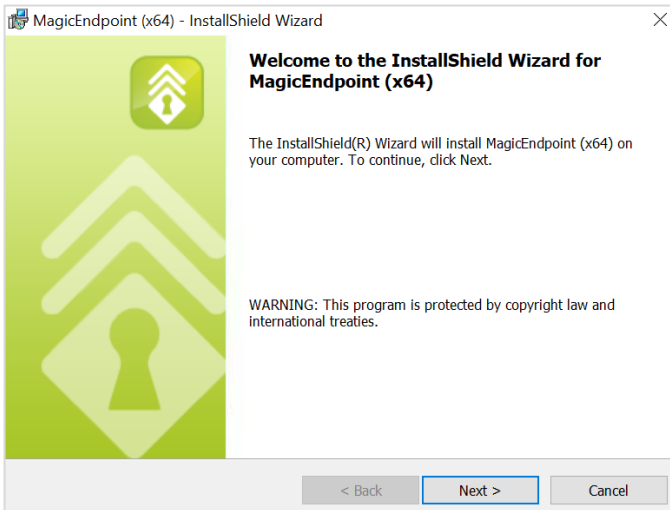
SecureDoc

4. Follow the installation steps to complete the installation.
Your computer should reboot after Boot Logon is installed during the process.

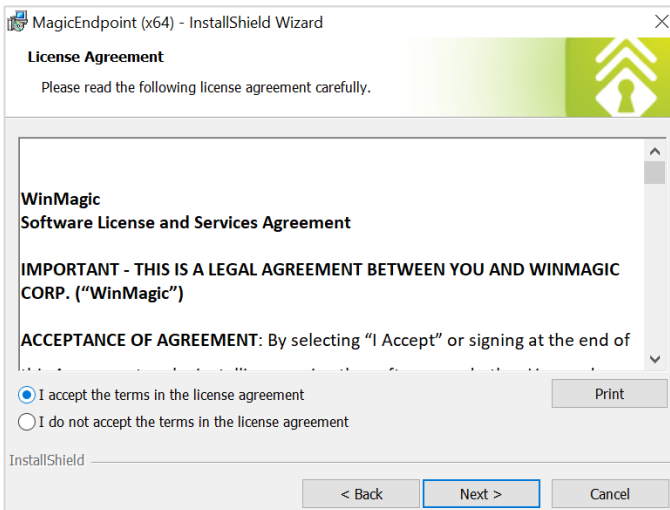
Once the hard drive is encrypted, the owner of the device is automatically assigned and the installation is complete.

Install MagicEndpoint

1. Right-click the MagicEndpoint .exe file and select “Run as administrator.” A prompt to “Run as administrator” will appear.
2. Click **Yes**.
3. Click **Next** to proceed.

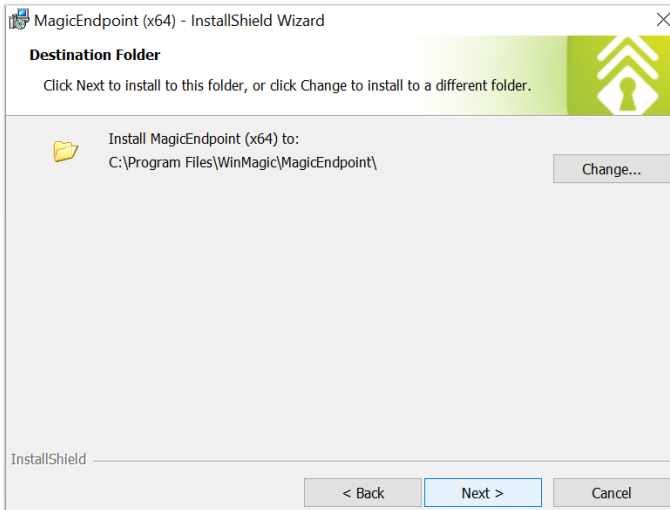


4. Select “I accept the terms in the license agreement”:

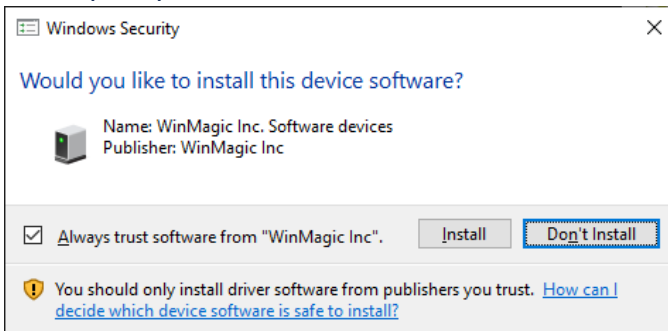


5. Click **Next**.

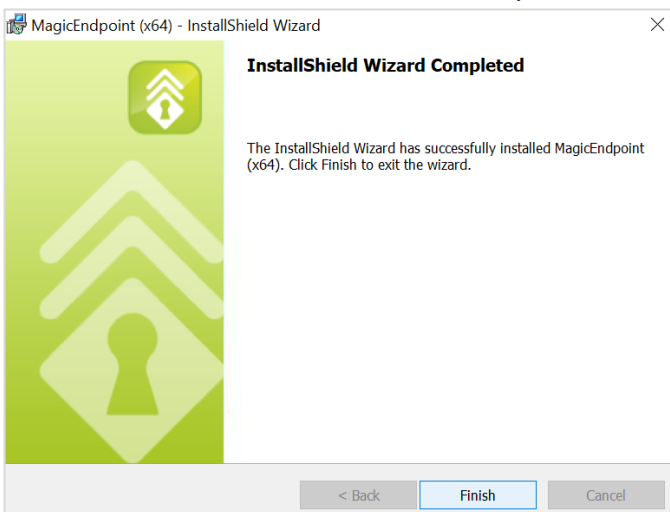
6. Click Next on the “Destination Folder” window:



7. When prompted to install, click **Install**.

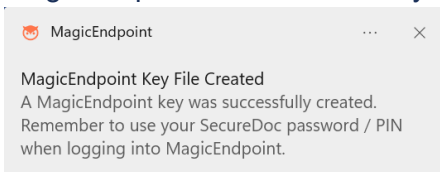


You'll see an “InstallShield Wizard Completed” notice once the installation is complete:

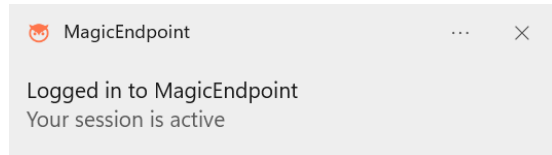


8. Click **Finish**.

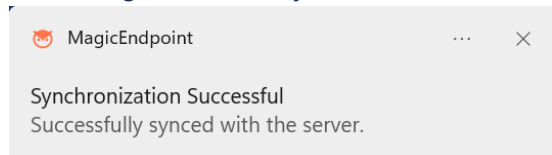
MagicEndpoint will automatically link to SecureDoc:



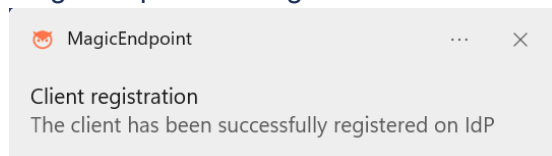
MagicEndpoint will log in automatically:



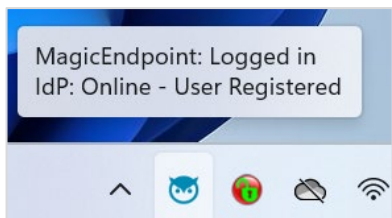
An auto-generated key will be created and synced with the server:



MagicEndpoint will register to the IdP:



9. Hover the mouse on the MagicEndpoint icon in the system tray and check that the identity provider is shown as "Online":



Install the MagicEndpoint phone app


Scan the QR code below:



Scan to Download


Or see the next sections to download directly from the app store.

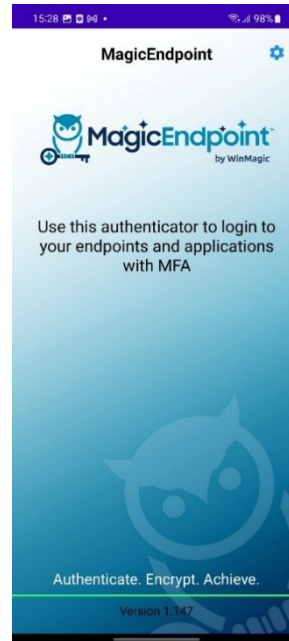
iOS

1. Open the Apple App Store application: 
2. Search for and download the “WinMagic Authenticator” application.
3. Launch the application and allow all permissions.



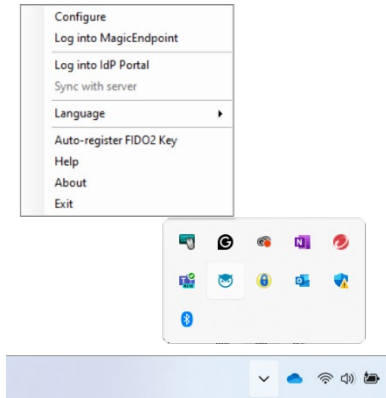
Android

1. Open the “Play Store” application: 
2. Search for and download the “WinMagic Authenticator” application.
3. Launch the application and allow all permissions.

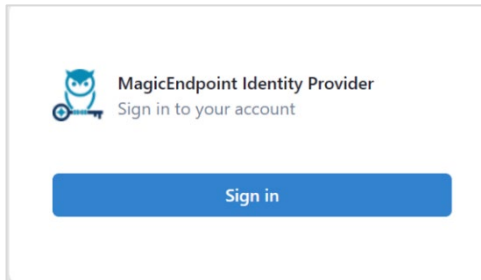


Register the mobile phone

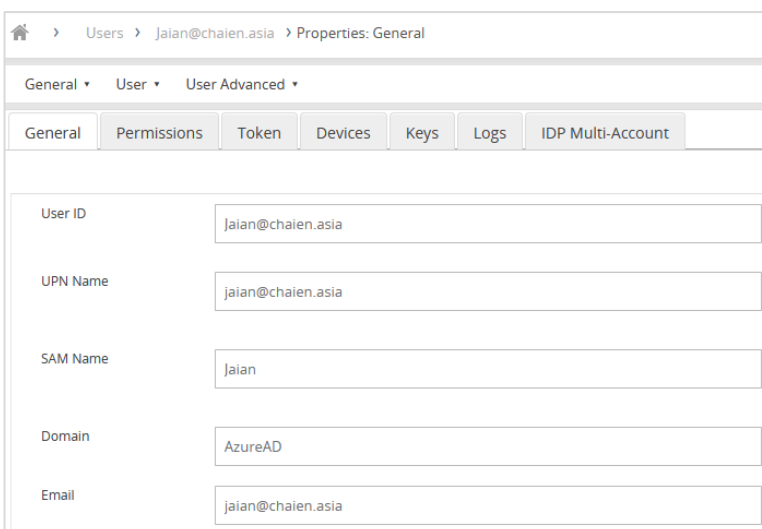
1. Log into the MagicEndpoint IdP portal.
 - a. On the computer with MagicEndpoint installed, right-click the MagicEndpoint icon in the Windows system tray.



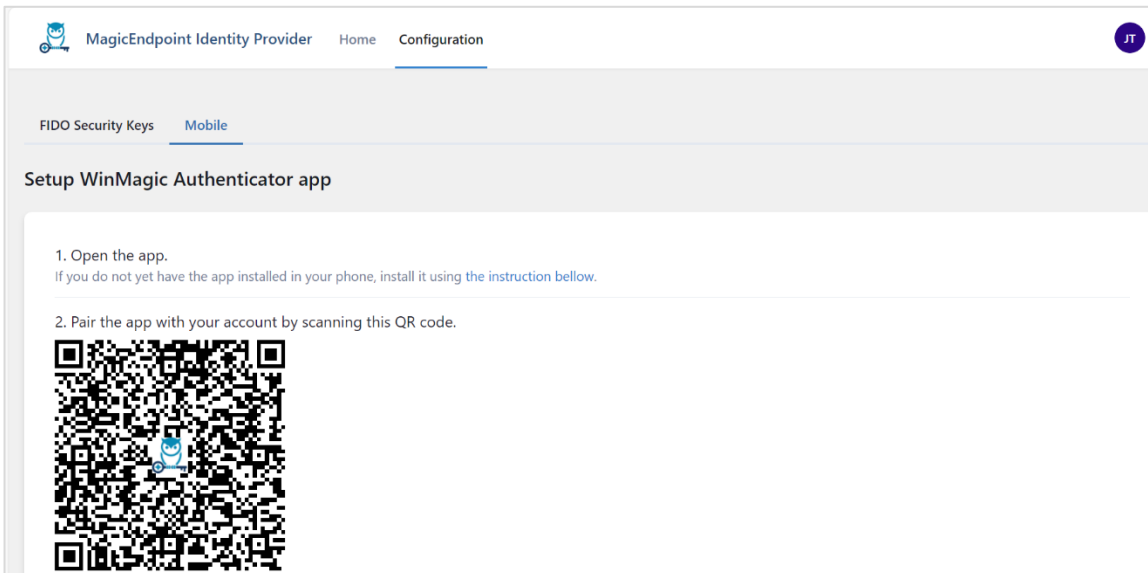
- b. Click **Log into IdP Portal**.
The MagicEndpoint IdP portal will launch in your internet browser.
- c. Click **Sign-in**:



Note: The logged-in user must have a valid, registered email to sign into the IdP portal. Admins can check a user's email address in the SecureDoc Enterprise server console:



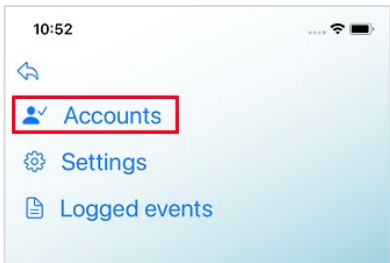
2. Go to the "Configuration" tab.



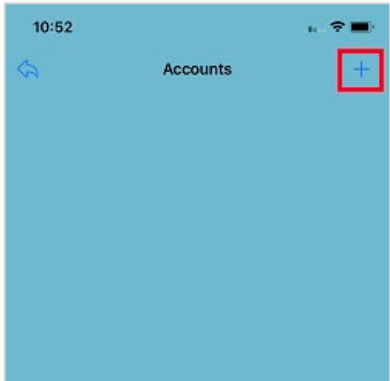
3. Click the **Mobile** tab on the “Configuration” page.
4. Launch the MagicEndpoint application on the phone.
5. Open the menu in the top right corner.



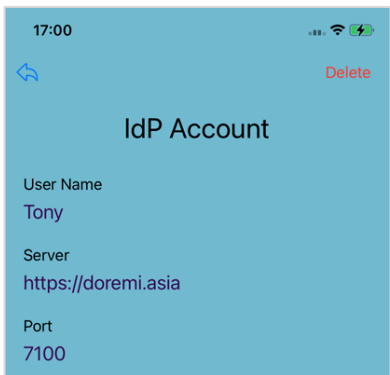
6. Select **Accounts**.



7. Click the + symbol.



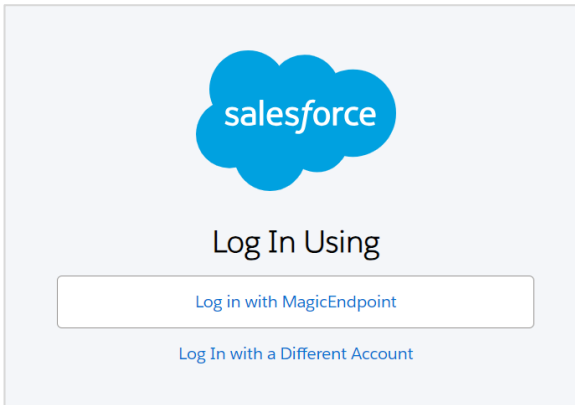
8. Scan the QR code from the "Mobile" tab in your internet browser. You should see a "Registration success!" message in the browser window.
9. Select the registered account on the mobile app to confirm configuration.



Log into online applications

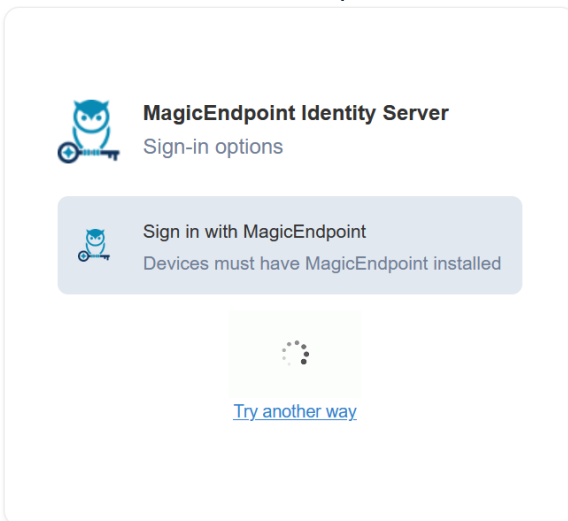
The instructions below use Salesforce as an example for logging in with MagicEndpoint.

1. Navigate to the service provider in an internet browser (e.g., Salesforce).



2. Select **Log in with MagicEndpoint**.

MagicEndpoint will automatically verify the endpoint and user to log into Salesforce with no user action — no username or password.

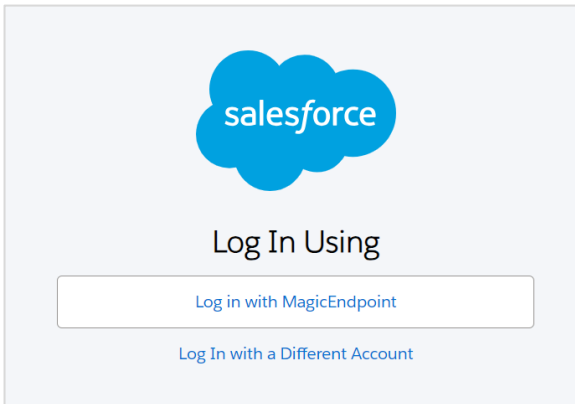


Log into online applications with OOB

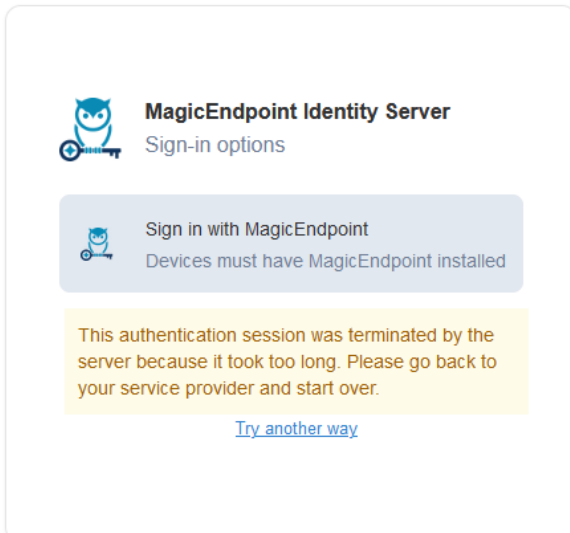
To log into applications with out-of-band technology, the user must have the MagicEndpoint app on their phone and be registered to the system.

On a computer or device without MagicEndpoint installed...

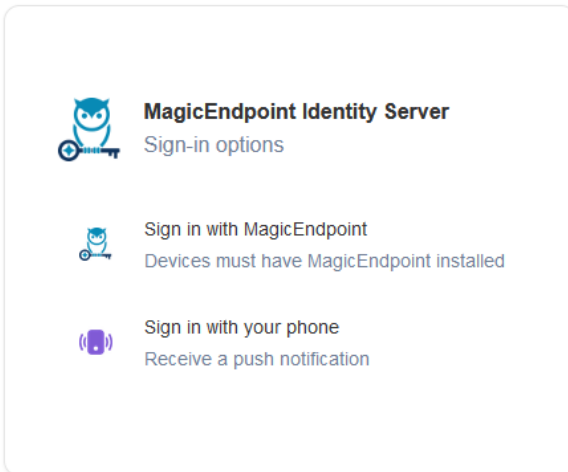
1. Navigate to a service provider in an Internet browser (e.g., Salesforce).
2. Click **Log in with MagicEndpoint**.



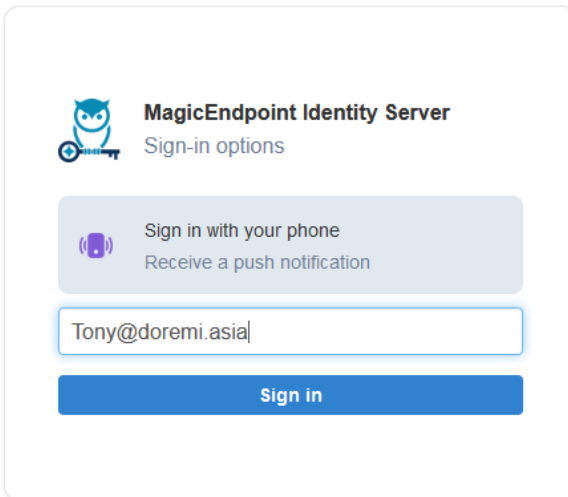
Authentication will fail because MagicEndpoint isn't installed on the unmanaged device.



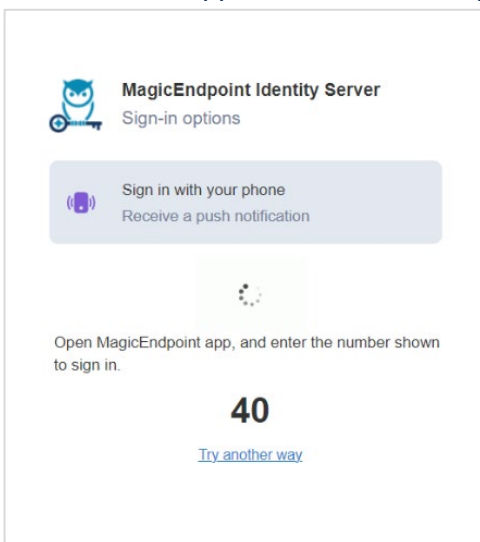
3. Click [Try another way](#).
4. Choose **Sign in with your phone**.



5. Type in the email that is registered with the IdP portal.



6. Click **Sign in**.
A number will appear on the service provider's page for number matching:

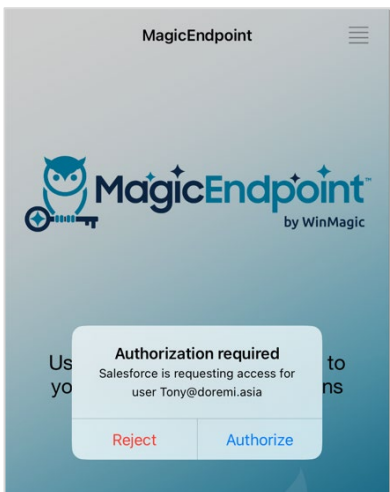


7. Open the MagicEndpoint app on the phone.

An authorization prompt will appear along with a number-matching option:



8. Input the number shown on the service provider's sign-in page. The user will then be prompted to authorize the authentication request:

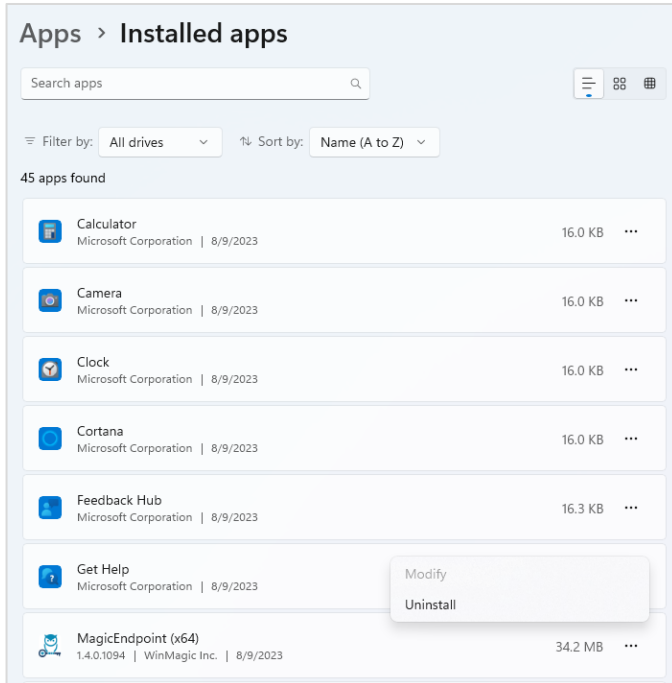


9. Tap **Authorize**.

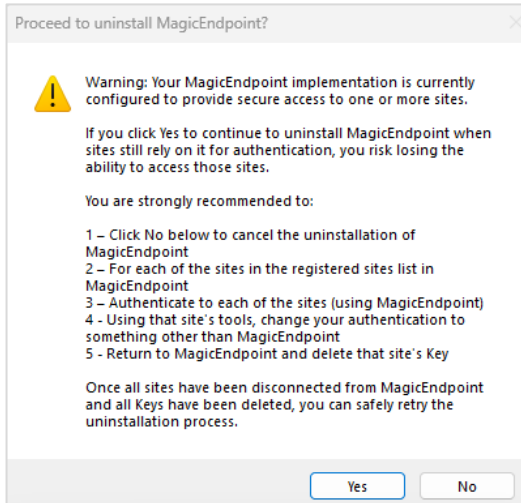
An authentication successful message should appear.

Uninstall MagicEndpoint

1. Open the Windows Control Panel on the computer.
2. Navigate to the “Installed apps” page.
3. Select MagicEndpoint.



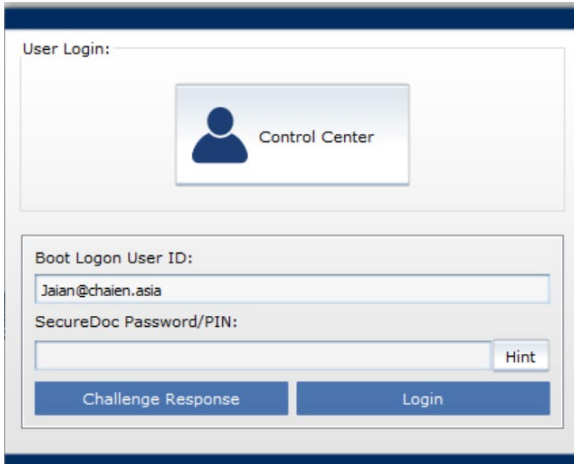
4. Click the three dots corresponding to the app and select **Uninstall**. You will be guided through the uninstallation process.
5. When prompted to “Proceed to uninstall MagicEndpoint”, click **Yes**.



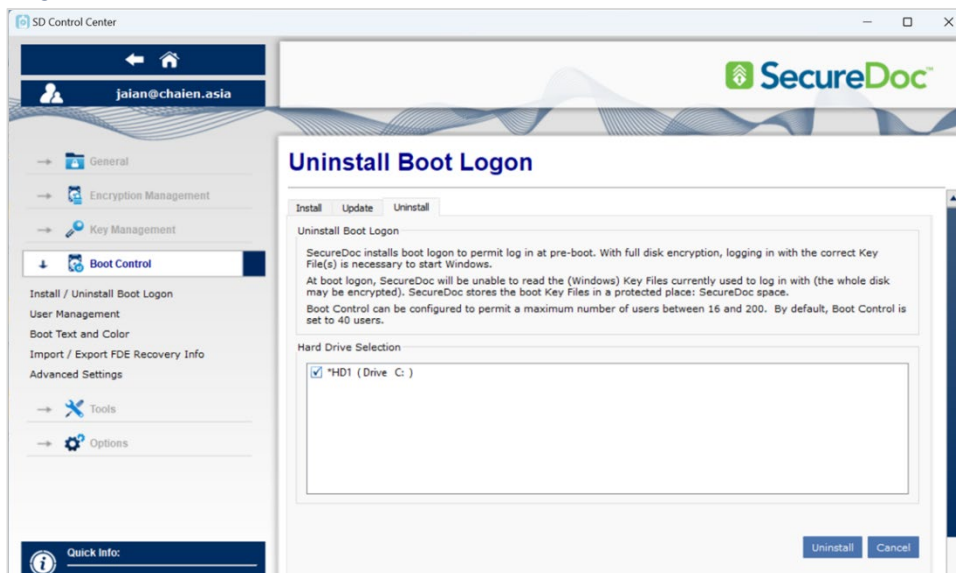
Uninstall SecureDoc

The user must have administrator rights to apply the following steps:

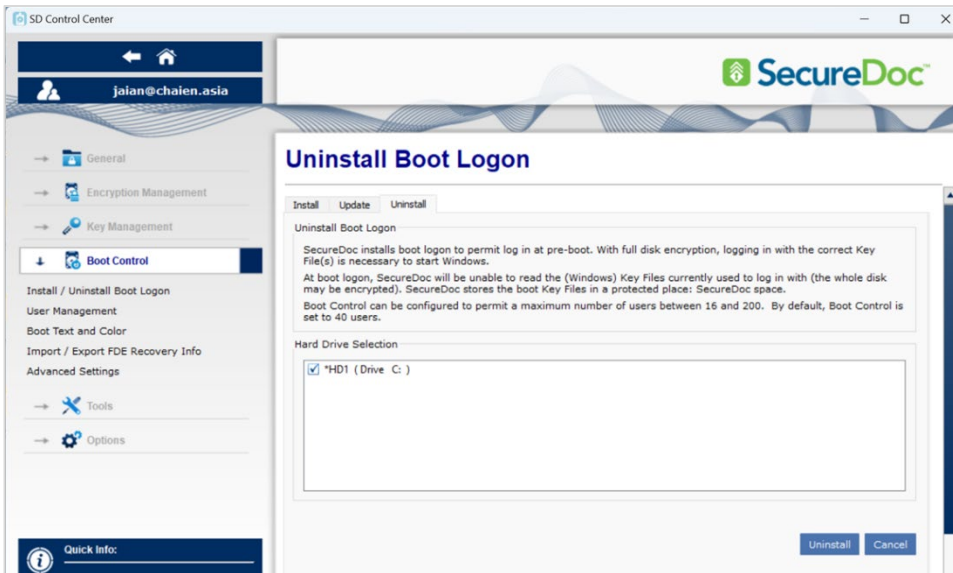
1. Right-click the SecureDoc icon in the Windows system tray and click **SecureDoc Control Center**.



2. Log into the control center.

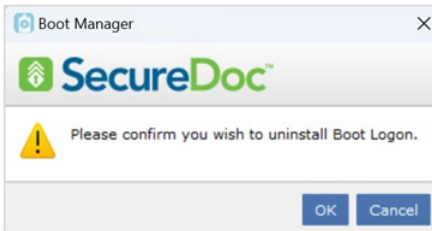


3. Navigate to Boot Control > **Install / Uninstall Boot Logon**.
4. Go to the "Uninstall" tab.
5. Check the checkbox next to the appropriate hard drive.



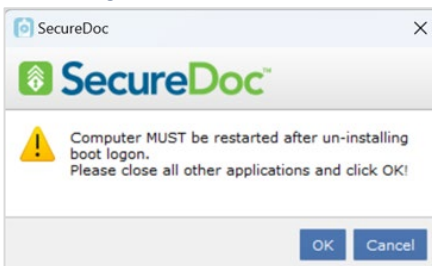
6. Click **Uninstall**.

A confirmation prompt will appear:

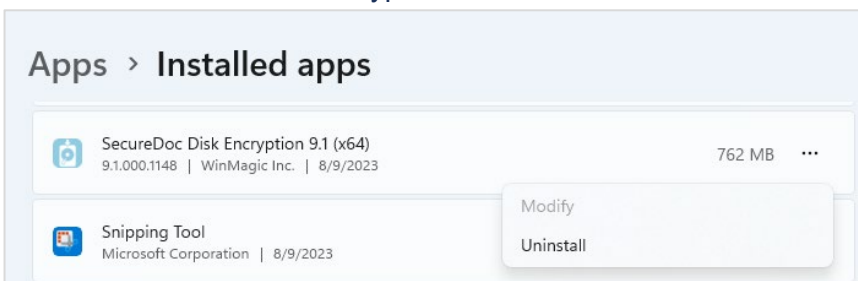


7. Click **OK**.

Boot Logon will uninstall. Once it's complete, a prompt to restart the computer will appear:



8. Click **OK**.
9. Restart Windows.
10. Open the Windows Control Panel on the computer.
11. Navigate to the "Installed apps" page.
12. Select SecureDoc Disk Encryption.

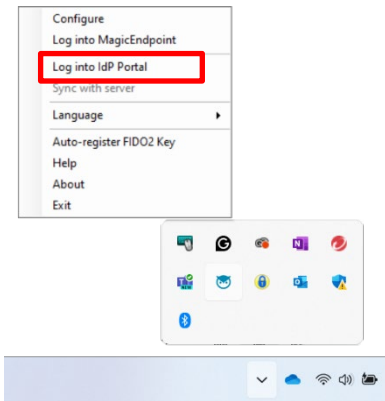


13. Click the three dots corresponding to the app and select **Uninstall**.
You will be guided through the uninstallation process.

Appendix

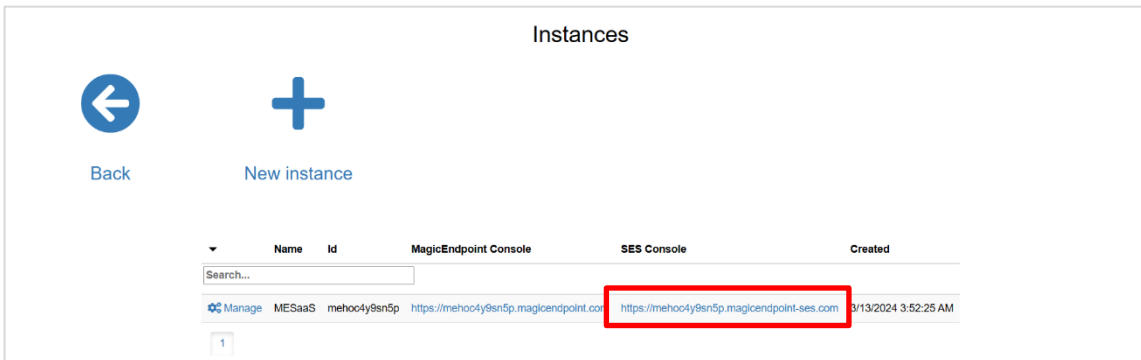
Log into the MagicEndpoint IdP portal

On the computer with MagicEndpoint installed, right-click the MagicEndpoint icon in the Windows system tray and select **Log into IdP Portal**.



Log into the SecureDoc Enterprise Server

Click on the link in the “SES Console” column in the MagicEndpoint IdP portal on the “Instances” page:



or copy and paste the URL in your browser (e.g., <https://mehoc4y9sn5p.magicendpoint-ses.com>).

About WinMagic

With over 25 years of continuous innovation, WinMagic is a leading authority in endpoint encryption and authentication solutions.

WinMagic's passwordless authentication solution, MagicEndpoint, uses MFA to authorize endpoint access via a smartcard, USB token, phone, TPM, PIN, password or combinations for Windows and pre-boot sign-on. Users are then granted secure, passwordless authentication to online applications and services without requiring any user action. The solution supports zero-trust security frameworks by continuously verifying the endpoint's security posture plus the user's presence and intent.

Founded on public-key-based FIDO standards, MagicEndpoint offers the most secure online authentication while delivering the best user experience with no user action.

MagicEndpoint

MagicEndpoint offers the most secure user authentication with the best possible user experience. Once the user has unlocked the endpoint, the endpoint gives access to everything else — no user action required. Based on cutting-edge FIDO2 security, MagicEndpoint actively verifies a “user + device” entity. The endpoint provides the IdP server real-time intelligence to monitor the user, device and even the user's intent. This continuous verification supports zero-trust frameworks without burdening the user. Free your users from all remote authentication steps today and step up your security with MagicEndpoint passwordless authentication.

SecureDoc™

SecureDoc ensures your personal information and intellectual property is secure while withstanding the most rigorous compliance demands. The software is easy to install and offers comprehensive encryption for hard drives, PDAs and removable media.

Enable secure access through various authentication methods in the pre-boot environment, including MFA via Bluetooth low energy, hardware keys and more. SecureDoc seamlessly integrates with existing infrastructure while managing profiles, interacting with Active Directory and providing tools for password recovery and encryption key management.



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For more information, [click here](#) or contact WinMagic